

STRATA SOLICITORS: RECOVERIES

Our uninsured loss recovery service entails recovering financial losses incurred by our client as a result of either non-fault or partial non-fault incidents.

We handle the claims from date of notification through to closure including all pre and post litigation matters being handled by the same designated department. Our recovery service means clients are able to recover any reasonable financial loss incurred as a result of the negligence of a third party in a timely manner.

Our offering is based on a no recovery no fee basis.

Stratas Recovery offering is centered around these key areas:

Bespoke Service:

Strata are able to tailor a process to suit our client's specific needs thus maximising monies being recovered. We give our clients control in terms of how they want their claims dealt with and will work for this business. This proven and established bespoke service consistently provides industry leading results.

MI and KPI Reporting:

We provide our clients with a strong data set in which to monitor the recoveries being made and the overall performance of the service being provided by Strata. This allows our clients to understand amounts recovered/claims volumes/outstanding claimed amounts to demonstrate control of their recoveries and provide confidence generally that their recovery potential is being maximised.

On line 24/7, full transparency system access:

Providing our clients with complete transparency regarding the claims being handled, allowing them to review any claim of theirs on the Strata claims management system in real time at any time.

Pro-Forma Scheme:

Facilitates the recovery of client losses where the opportunity did not exist before, thus maximising the losses being recovered and returned to the client.

Pre & Post Litigation No Recovery No Fee Recovery Service:

Provides our clients with the confidence that Strata's objectives are aligned. The more Strata recover the more client receives and likewise for Strata. If Strata do not make a successful recovery the client is not liable for a handling fee (and would only be liable for any reasonably incurred unrecovered disbursements).

Strata Solicitors provide an in depth service to our clients providing a robust, expert and proven capability that delivers results. Our strategy is to coordinate and control every aspect of the claim to drive it forward to conclusion, minimising cost/leakage and reducing claim lifespan.

Features:

- ✔ **A specific focus on this product area:** supported by investment in a bespoke claims management system and experienced handlers.
- ✔ **No financial targets given to handlers and instead qualitative based.**
- ✔ **Quality of our people:** a mixed blend of both legal and insurance based handlers from Solicitors through to Paralegals/Claims Handlers.
- ✔ **Pre and Post Recovery provision:** no additional fees charged for any matters which are litigated upon to reach settlement.
- ✔ **Bespoke Offering:** a client specific process is agreed to meet the clients requirements.
- ✔ **Designated handlers for clients:** all accounts are linked to designated handlers who only handle recovery claims (core focus as appose to handling a mixed caseload) and understand the client and how claims should be handled as per any process agreed.
- ✔ **Smaller Caseload:** an emphasis on quick settlement times (so client receives their money back quicker and Strata receive their fee quicker – shared approach) handlers have time to apply an assertive and pro-active approach to the way in which they progress claims.

For further information on how we can support please contact:

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