

# STRATA SOLICITORS: LITIGATION

A service to handle litigation being pursued against the client. Strata will be nominated to accept service of proceedings and handle the Court process on the client's behalf from the issue of court proceedings through to conclusion, whether that be by discontinuance, settlement or at trial.

To control the litigation; control where we can what claims are litigated and then control the litigation process to **achieve the best agreed outcome for the client.**

**Stratas Litigation offering is centered around these key areas:**

#### **Robust and bespoke defence litigation service:**

We focus on pro-actively controlling the litigation; control where we can what claims are litigated, and then control the litigation process to achieve the best-agreed outcome for the client.

We use the litigation process to pro-actively control the claim, and not allow the claim to drift through the litigation process.

#### **Fully transparent, on line, 24/7 accessible litigation claims management system:**

This allows our clients fully open and totally transparent access to our litigation claims management system. Giving full access (24/7) to all documents and communications. Allowing our clients direct oversight of work being carried out meaning they can see exactly how their desired approach is being carried out, at no additional cost/

#### **Strong MI / reporting capabilities:**

Provides our clients with excellent management information of oversight. Giving them the ability to track trends and behaviors, supplementing the open system access. The trend analysis and general management information gives you the ability to work with us and their TPA to implement joint strategies based on the MI, ultimately resulting in reduced litigation spend.

#### **Transparent and simple fixed fee structure:**

Provides a simple and clear pricing model, meaning that the client has certainty around the true cost of the service, with no hidden costs. a clear indication of the potential cost of defending an action enabling them to make an informed decision from the outset.

We protect our client's position throughout the Court process, ensuring that the Claimant does not obtain a Default Judgment, working with and supporting all the stakeholders, whether that be the insured/TPA/insurer/ employee/agent/witnesses in order to defend the claim, or settle if justified, in the most prudent and costs effective way possible. This includes disclosure, preparing for Trial and working with Legal Counsel to obtain the best possible result.

## Features:

- ✔ A designated handling team of solicitors and litigation paralegals who have no chargeable time targets on which they are assessed, with assessment instead driven by quality standards.
- ✔ Small caseloads with no chargeable time targets for the lawyers.
- ✔ Emphasis on quality not chargeable time.
- ✔ Emphasis on controlling the litigation – what is litigated and then how it is litigated.
- ✔ Lawyers have pre-litigation claims handling experience meaning they do not only a 'legal/strictly procedural' viewpoint in dealing with the litigated claim.
- ✔ Lawyers not driven by billing / financial targets.
- ✔ Very transparent service – open system access.
- ✔ Bespoke processes for all clients.
- ✔ Cross skilled designated lawyers who have time to obtain an understanding of client business needs.

**For further information on how we can support please contact:**

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